# **Feature Name (Delete Appointment)**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | 7.4.05 | | | |
| **Use Case Name:** | Delete Appointment | | | |
| **Created By:** | Cody Herb | | **Last Updated By:** | Ben Hanna  Wes Richardson |
| **Date Created:** | 2018-09-11 | | **Last Revision Date:** | 2018-11-02  2018-11-07 |
| **Actors:** | | Primary Actor(s): Worker | | |
| **Description:** | | User wishes to deletes/cancel appointment. | | |
| **Trigger:** | | User selects to delete/cancel appointment. | | |
| **Preconditions:** | | 1. User must be logged in  2. At least 1 appointment must be in system for the Customer. | | |
| **Postconditions:** | | 1. Appointment is deleted/cancelled. | | |
| **Normal Flow:** | | 1. User selects the Customer that the appointment is to be cancelled from. 2. User selects the appointment they wish to delete. 3. System will prompt the User if they are sure they want to delete the record 4. User selects Yes 5. Record is deleted 6. The interface returns to the screen where it was selected to delete/cancel an appointment. | | |
| **Alternative Flows:** | | 1a. In step 1 of the normal flow, if the User is the Customer   1. The System automatically selects that the Customer for the appointment to be deleted is the User. 2. Use Case resumes on step 2   4a. In step 3 of the normal flow, if the User selects No   1. The action is cancelled, and the appointment is not deleted/cancelled. 2. Use Case resumes on step 6 | | |
| **Exceptions:** | | N/A | | |
| **Includes:** | | Scheduling system, | | |
| **Frequency of Use:** | | 8 per week | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | User is logged in. User has permissions. | | |
| **Notes and Issues:** | | N/A | | |